



TCRТА

Microtransit, Paratransit, and Non-Emergency Medical Transport Software
Preproposal Meeting

August 10, 2023

Welcome

- ▶ Self Introductions



Procurement Timeline

(All Times are PDT)

- ▶ August 3, 2023 Solicit Proposals
- ▶ August 10, 2023 @1:00PM Non- Mandatory Pre-proposal Zoom
- ▶ August 15, 2023 @ 4:00PM Deadline for Questions
- ▶ August 21, 2023 TCRTA response to Questions
- ▶ August 31, 2023 by 4:00PM Proposals Due
- ▶ September 5-8, 2023 Oral Interviews and Software Demo
- ▶ September 18, 2023 Contract Awarded
- ▶ November 28, 2023 Service Implemented

Project Overview

- ▶ TCRTA is one of two public transit providers, Visalia Transit and TCRTA, for Tulare County. TCRTA is partnering with the City of Visalia (Visalia Transit) for a 3-year pilot, during which TCRTA will operate the service. At the conclusion of the second year, TCRTA and Visalia will evaluate the performance and collectively issue a request for proposals for a long-term agreement at the conclusion of the final year of the pilot (Year 3).
- ▶ TCRTA currently operates an on-demand microtransit service called “transPORT” in the cities of Porterville and Lindsay from 6am-10pm Monday through Saturday and 8am-8pm on Sunday. The “transPORT” service would be expanded to accommodate different areas of Tulare County in a phased approach.
- ▶ TCRTA and Visalia Transit both operate paratransit services for eligible riders who have a disability that prevents them from making some or all their trips on fixed-route buses. Paratransit provides a shared-ride, curb-to-curb (origin-to-destination) service which operates in the same areas and during the same days and hours as the Agency’s fixed-route bus system.
- ▶ The proposed technology will be implemented in multiple phases to support On-Demand, ADA Paratransit, Dial-a-Ride, and NEMT services throughout the region.

Multiple Phase Technology Implementation

- ▶ 1. Migrate Porterville Service Zone (Porterville, Strathmore, Lindsay).
- ▶ 2. Deploy services in Urban areas - Visalia, Tulare, Exeter, Farmersville, Dinuba, and Woodlake.
- ▶ 3. Deploy services in Rural areas.
- ▶ 4. Deploy concierge portal for healthcare organizations.
- ▶ 5. Deploy NEMT services.



Proposal Content

- ▶ **Statement of Qualifications:** This section should contain a concise description of the proposer's background and experience in providing similar services as outlined in the Scope of Work.
- ▶ **Transition and Start-up Plan:** This section should include a description about how the service will be transitioned from the end of the current service to the contractor's proposed service, assuring a smooth start-up and including a timeline that will ensure all transition tasks will be completed within TCRTA's phased timeline with the initial start-up of the first phase of service occurring in late November 2023.
- ▶ **Work Plan:** This section should include a complete work plan as well as a transition timeline that completely addresses each aspect of the Scope of Work.
- ▶ **Properly Executed Required Forms:** All Required Forms in this RFP must be completely filled out and properly signed, including requested notarized form.
- ▶ **Pricing Bid Form:** Please provide detailed pricing proposal showing all costs associated with the software, including any upgrades or new features, for the duration of the contract.
- ▶ **Optional Features Checklists:** Please complete the two checklists provided in Attachment A of this RFP. Please indicate if the option currently exists in your software, is in development, or is not available. Please mark one box for each item listed.

Evaluation Criteria

- ▶ 1. Qualifications, Related Experience, and References (15 points)
- ▶ 2. Project Methodology and Approach (25 points)
- ▶ 3. Price Proposal (20 points)
- ▶ 4. Optional Checklists (20 points)
- ▶ 5. Staffing and Project Organization (20 points)

Questions?

